

Terms & Conditions

- 1) **Although we attempt to keep all prices updated. All prices quoted are subject to alteration without prior notice.**
- 2) **All goods will be invoiced at the prices ruling on the day of order, having been confirmed with the buyer by telephone / email.**
- 3) **Non account customers can only be delt with by cheque, on a pro-forma basis.**
- 4) **All goods must be examined on receipt and any damage / missing items reported to AJL Displays Head Office within 2 days. The exact quantity the missing items or the nature of the damage must be reported to AJL Displays within 2 days or we will be unable to replace or refund these items. Non delivery of a consignment, whole or part, must be notified within 2 days of receipt of invoice / despatch note. We cannot accept responsibility for any damage that may result from additional deliveries that you may make to other addresses, which are of course beyond our control.**
- 5) **Orders which have been accepted cannot be cancelled nor goods returned without prior written consent, We cannot accept return of items which have been specially manufactured / ordered in by AJL Displays. If agreement is given to return of goods, they must be unused and in their original packaging. A restocking / cancellation fee will usually be applied.**
- 6) **The title of the goods shall not pass to the buyer until full payment has been made. In case of non-payment, AJL Displays shall be entitled to repossess the goods. Immediately upon receipt, the customer accepts all risks for the goods supplied.**
- 7) **Whilst delivery dates will be confirmed on receipt of your order / payment by one of our representatives. These delivery dates are given in good faith, no responsibility can be accepted for delays in manufacture, strikes, accidents or delay in transit.**
- 8) **We reserve the right to alter design and / or specification without prior notice.**
- 9) **The buyer must ensure they have staff available to sign for the goods when delivered. If the carrier is unable to get a signature, the goods are unlikely to be delivered. In this case a re-delivery charge will be applied. All deliveries will be made at ground Floor level.**
- 10) **The buyer must ensure that the correct delivery address and postal code are written for any delivery. Should an incorrect delivery / postal code be supplied to AJL Displays a re-delivery charge will be applied.**